IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

TINISHA WILLIAMS,	:	
Plaintiff,	:	
	: CIVIL ACTION	1 FILE
V.	: NO	
CREDIT BUREAU OF NAPA COUNTY,	:	
INC., d/b/a CHASE RECEIVABLES, a	:	
California corporation,	:	
	:	
Defendant.	:	
	:	

COMPLAINT FOR DAMAGES

INTRODUCTION

1. This is an action for damages against the defendant for violations of the Federal Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692 et seq. and supplemental state law claims.

SUBJECT MATTER JURISDICTION

2. Subject matter jurisdiction in this Court is proper pursuant to 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1337 (federal question jurisdiction).

3. This Court has supplemental jurisdiction pursuant to 28 U.S.C. section 1367 to hear and decide any related State law issues.

PARTIES AND PERSONAL JURISDICTION

- 4. Plaintiff is a resident of this State, District and Division and is authorized by law to bring this action.
- 5. Defendant, CREDIT BUREAU OF NAPA COUNTY, INC., is a corporation formed under the laws of the State of California. [Hereinafter, said Defendant is referred to as "CHASE"].
- 6. CHASE transacts business in this state.
- 7. CHASE's transactions in this state give rise to the Plaintiff's cause of action.
- 8. CHASE is subject to the jurisdiction and venue of this Court.
- 9. CHASE may be served by personal service upon its registered agent in the State of California, to wit: Fred Merrill, 1247 Broadway, Sonoma, CA 95476, or wherever said agent may be found.

10. Alternatively, CHASE may be served by personal or substitute service pursuant to the Federal Rules of Civil Procedure and, as applicable, the laws of the States of Georgia or California.

FACTS COMMON TO ALL CAUSES

- 11. CHASE uses the mails in its business.
- 12. CHASE uses telephone communications in its business.
- 13. The principle purpose of CHASE's business is the collection of debts.
- 14. CHASE regularly collects or attempts to collect debts owed or due, or asserted to be owed or due, another.
- 15. CHASE is a debt collector subject to the provisions of the Fair Debt Collection Practices Act.
- 16. In the course of attempting to collect a debt allegedly due from Plaintiff to a business not a party to this litigation, CHASE communicated with Plaintiff in a manner which violated the Federal Fair Debt Collection Practices Act.
- 17. In or around April 2010, CHASE left a series of telephone messages for Plaintiff requesting her to return the call.
- 18. In the messages, CHASE did not meaningfully disclose its identity.

- 19. In the messages, CHASE did not state that the communications were from a debt collector.
- 20. In the messages, CHASE did not state that the communications were an attempt to collect a debt.
- 21. Defendant's communications violate the Fair Debt Collection Practices Act.
- 22. Plaintiff has complied with all conditions precedent to bring this action.

CAUSE OF ACTION

COUNT ONE: FAIR DEBT COLLECTION PRACTICES ACT

- 23. The acts of Defendant constitute violations of the Fair Debt Collection Practices Act.
- 24. Defendant's violations of the FDCPA include, but are not limited to, the following:
- 25. The placement of telephone calls without meaningful disclosure of the caller's identity, in violation of 15 U.S.C. § 1692d(6);
- 26. The use of any false, deceptive, or misleading representations or means in connection with the collection of any debt, in violation of 15 U.S.C. § 1692e; and

The failure to disclose in subsequent communications that the communication is from a debt collector, in violation of 15 U.S.C. § 1692e(11).

COUNT TWO: ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT, CALIFORNIA CIVIL CODE SECTIONS 1788 ET SEQ.

- 28. The defendant's actions constitute violations of California's Rosenthal Fair

 Debt Collection Practices Act, including but not limited to:
- 29. Failure to comply with all of the provisions of Sections 1692b to 1692j of the Federal Fair Debt Collection Practices Act, in violation of California Civil Code § 1788.17;
- 30. As a result of Defendant's actions, Plaintiff is entitled to an award of statutory damages, as well as an award of costs and attorney fees.

 WHEREFORE, PLAINTIFF RESPECTFULLY PRAYS THAT

JUDGMENT BE ENTERED AGAINST DEFENDANT AND IN FAVOR OF

PLAINTIFF, AS FOLLOWS:

- a) That Plaintiff be awarded statutory and actual damages;
- b) That Plaintiff be awarded the expenses of litigation including a reasonable attorney fee;
- c) That the Court declare each and every defense raised by Defendant to be insufficient; and
- d) That the Court grant such further and additional relief as is just in the circumstances.

Respectfully submitted,

/s/ James M. Feagle
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